

# PMU LIBRARY



# Newsletter

Volume 8 Spring/Fall 2016

[http://www.pmu.edu.sa/Resources\\_Services/LRC\\_Library.aspx](http://www.pmu.edu.sa/Resources_Services/LRC_Library.aspx)



# MESSAGE FROM THE DIRECTOR

Dr. Desmond V. Rice

The LRC Library lies at the heart of all academic programs here at PMU. It is the beating heart that pumps life and energy into your studies; helps you with your research; stimulates your creativity; clears your vision; satisfies your curiosity; provides food for thought; develops your personality; expands your choices and broadens your horizons; increases your awareness of the world around you; helps develop your sense of relationships; encourages your imagination; takes you to a world of dreams and accomplishments; builds your self-esteem; develops your national pride; transports you to new heights of knowledge; exposes you to people and cultures that have transformed the world in which we live; and provides an atmosphere in which you can communicate with your friends or find a quiet place for study and meditation.

We are proud that PMU management has decided to fully staff our Library this academic year, expanding our staff to 5 males and 5 females representing the Sudan, the UK, Saudi Arabia, India, Pakistan, the Philippines and the United States making us the most cosmopolitan department on campus. Our male and female staff are highly qualified, professional librarians who bring with them a wealth of knowledge and experience that will help each of you to seek out knowledge and achieve your goals. Our staff is dedicated to assisting you develop the confidence you need in reaching your goals. Because of the forward thinking of our Rector, our newly prepared study rooms along with our writeable walls and table tops allow you to share your knowledge and thoughts with others. Students no longer have to be disappointed waiting for a free study room. They are now able to plan ahead and book a study room online so they are assured that a room will be available for them when needed. During this academic year the LRC Library has taken on a new life of its own filled with hope and enthusiasm by building our collections and sharing them with all who care to visit and spend their time at this - the beating heart of the university.

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# LIBRARY 10TH - YEAR ANNIVERSARY

It is ten years since the PMU foundation stone was laid. Assistant Librarian Furkan Yousaf interviewed three individuals to find out how the library services have changed since the beginning in 2006.

## DR. DESMOND RICE

**Q1. Name two changes that you have seen in past 10 years in library?**

**Answer:** Previously, PMU library was located in one room on the female campus. After shifting to our present building, as part of the LRC (Learning Resource Centre). Our print collections and access to e-resources have significantly increased.

**Q2. What improvements motivate “patrons” to keep visiting PMU library?**

**Answer:** As I have noticed, PMU has highly qualified library staff. All are constantly well prepared to provide instruction and literacy programs, and the atmosphere in the LRC is conducive to study and research.

**Q3. Have you found PMU library services helpful?**

**Answer:** The services are appreciated and helpful. The LRC has study rooms equipped with magnetic and writeable walls. The online reservation of study rooms is proving to be very helpful because this can be done on and off campus .

**Q4. Any suggestion(s) to improve PMU library?**

**Answer:** LRC needs to develop a Multimedia Centre. The male sitting area needs comfortable chairs. LRC requires a wide range of Journals on diverse topics.

## MR. ROSS YOUNG

**Q1. Name two changes that you have seen in past 10 years in library?**

**Answer:** I have observed that a large number of students are taking advantage of library resources. There is a positive increase in the number of students, actively using LRC resources. Professional activities have been observed in LRC. Now LRC library behaves as a modern resource to its users.

**Q2. What improvements motivate “visitor” to keep visiting PMU library?**

**Answer:**

A peaceful and silent environment in the library, with computer systems and internet access. Saudi Digital Library and online learning resources develop the right combination for the PMU library.

**Q3. Have you found PMU library services helpful?**

**Answer:** PMU Library staff have always been good with users. The demonstration presented to users helps users to access their required information. They organize library activities and information literacy sessions for the benefit of users.

#### Q4. Any suggestion(s) to improve PMU library?

**Answer:** Library staff needed to extend their participation with staff and to initiate students learning enhancement activities. It is mandatory to arrange sessions for instructors which provide digital literacy programs and SDL learning.

### **DR. MOHAMED ELGEDAWWY**

#### Q1. Name two changes that you have seen in the past 10 years at the library?

**Answer:** One of the major change that took place in the library is on-and-off campus digital library access. That change allows LRC users to access the digital library when ever they want and wherever they are and I have found that LRC databases usage statistics is growing tremendously. Research booster sessions provide guidance which allows students to explore more and more resources.

#### Q2. What improvements motivate you to keep visiting the library?

**Answer:** Well we have knowledgeable librarians with a good attitude and behaviour and are motivated to help needed students. They give students research tips and improve their research skills.

LRC is the hub of knowledge so I keep visiting the LRC to obtain knowledge. Dedicated and motivated librarians are always ready to help me to find the best knowledge.

#### Q3. How helpful have you found PMU library services?

**Answer:** LRC is instrumental with many services. One of it's on and off campus access to Saudi Digital Library gives an easy way to access LRC resources.

#### Q4. Any suggestion(s) to improve PMU library?

**Answer:**

LRC needs to have multimedia rooms and resources where students can find educational movies, videos and audio visual instruments. In order to establish research culture in PMU community, LRC needs to allocate one of their staff members. It is also necessary to arrange sessions for students and give them research tips.

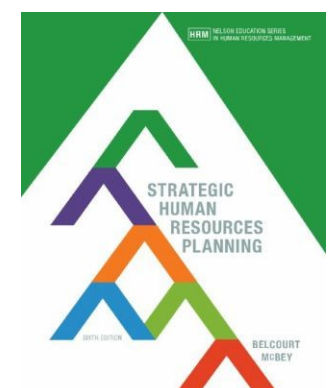
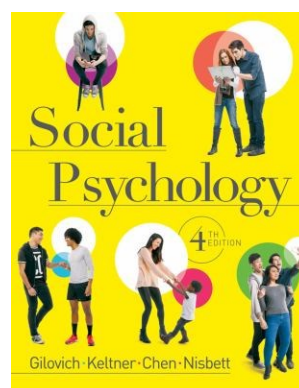
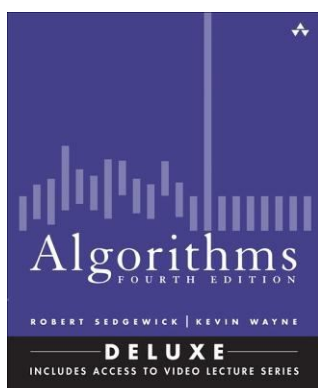
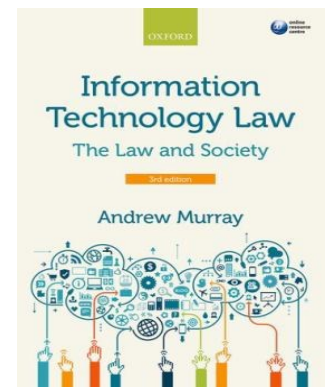
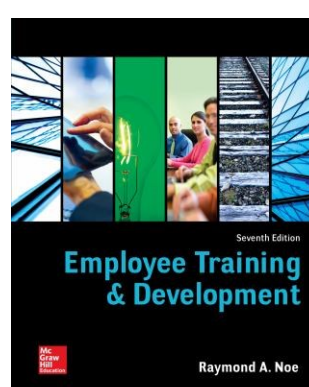
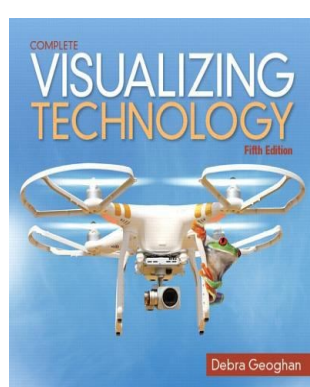
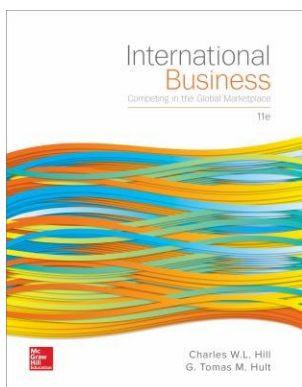
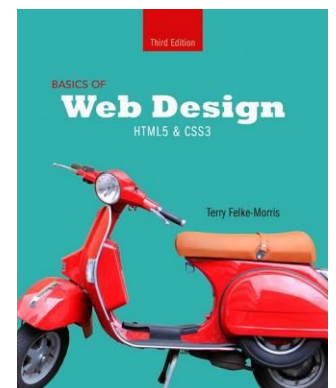
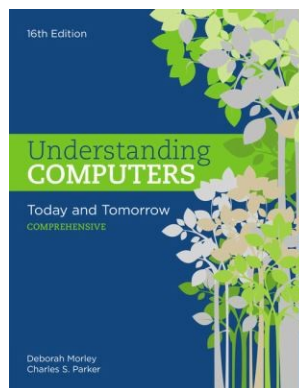
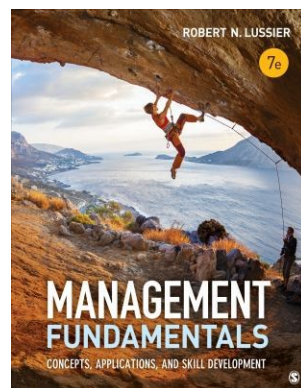
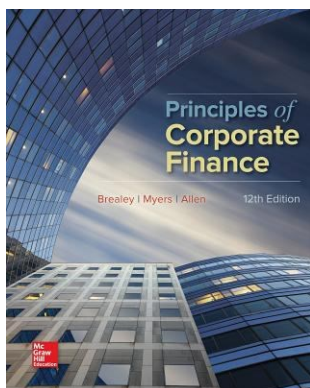
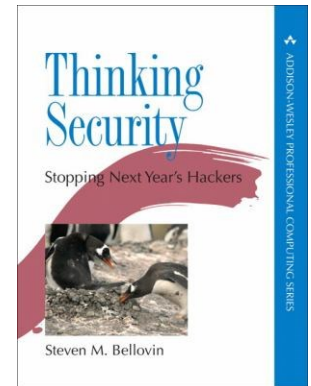
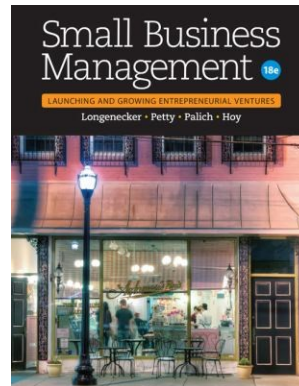
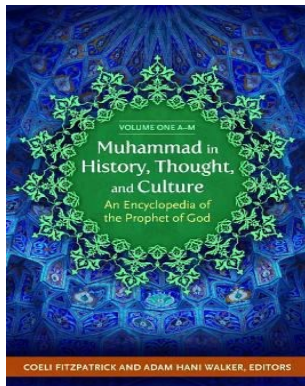
Kingdom of Saudi Arabia Association of Language Teachers (KSAALT) donation

The KSAALT Khobar chapter has made a book donation to the library.

Thank you KSAALT!.

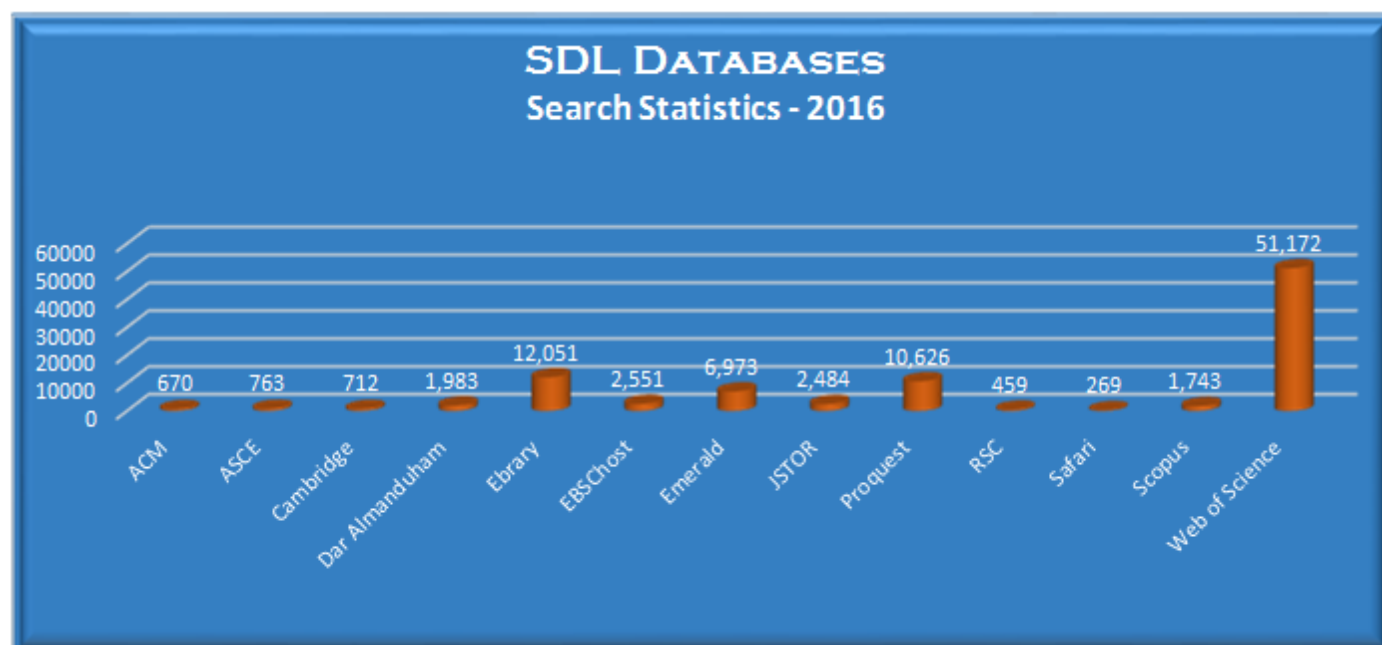
# NEW BOOKS

The library adds new materials to the collection. Take a look at our [OPAC](#) to discover our newly added items. A total of 2,249 volumes were added to the library collections.



## SDL (SAUDI DIGITAL LIBRARY)

The PMU library subscribed to SDL which provides access to three electronic books and twenty electronic journals/databases. The table and graph below display the PMU Library's Electronic Resources Statistics for 2016. The Library Staff do not currently have the ability to obtain user statistics from our other electronic resources, but we are working with our publisher to obtain this information.



## 2016 PMU LIBRARY USER SURVEY

From 28<sup>th</sup> April to 6<sup>th</sup> May 2016 inclusive, the PMU Library conducted its Library User Survey to determine the PMU community's perceptions of the library, its services, its staff and its facilities. Of the 320 responses received, 89 were from male respondents and 231 from female respondents. In Spring 2016 there were 5,200 full time equivalent students at PMU so the library user survey participation rate amongst students is 6%.

Library staff wish to thank everyone who participated in the survey.

Respondents to the survey requested: more books on the shelves; Saudi Digital Library (SDL) to be accessible off campus; more computers; more study rooms; less noise in the libraries; lone or pairs of students to be permitted to use the male study rooms, and more furniture in the female library.

The SDL problem has since been resolved. In the female library library staff stand near the computers reminding students to keep the noise level down. In the male library staff apply a strict code of conduct to keep the library quiet.

88 respondents or 28% strongly agree that library staff are knowledgeable and proficient at finding information. 113 respondents or 36% agree that library staff are knowledgeable and proficient at finding information. Library staff are delighted that students appreciate benefiting from library staff knowledge and skills.

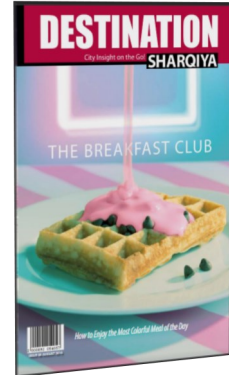
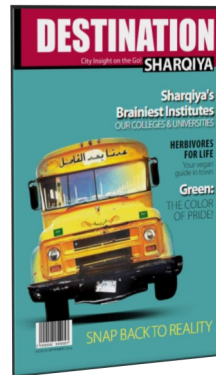
The PMU library staff again thank participants in the library user survey.

# DESTINATION SHARQIYA

Bdoor Al-Helal

The PMU library receives a monthly free subscription of Destination magazine. The magazine serves as the comprehensive guide to tourist attractions, restaurants, shopping, housing, and businesses for locals, visitors and tourist.

The Styles & Beauty editor of this magazine is Ms. Gahlia Mahmoudi, who is currently enrolled here at PMU.

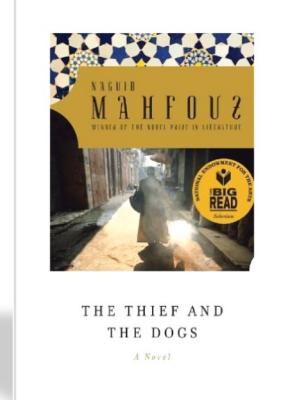
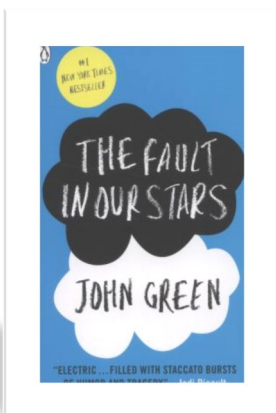


# PMU READERS' HIVE – COMPETITION

Louise Manners & Rahat Khan

The PMU Female Library club “PMU Readers’ Hive” continues to challenge female students to diversify their reading. The winners in January 2017 in the Book Review Competition were: Aisha Manzoor (Review of The Fault In Our Stars); Seham H Boulaiyan (Review of The Thief And The Dogs), and Raneem K Odeh (Review of The Lovely Bones).

Thank you to all who participated.



Future activities will be posted in the library social media



# STAFF UPDATES

Dr. Desmond V. Rice  
Director of the Learning Resources Center  
Ext. 9320 [Email](#)

Mr. Wendell Vega  
Administrative Assistant  
Ext: 8842 [Email](#)

Ms. Elvira Zingapan, RL, MSLS  
Head Librarian  
Ext. 9714 [Email](#)

## DISCOVER WHO'S MY LIBRARY LIAISON:

Liaisons are your go-to librarians, connecting you to library services, collections, policies and programs. They are subject specialists who provide support for faculty, student and staff research, instruction, and scholarly communication, who build rich library collections.

Mr. Mumtaz Sajid, MLIS  
Assistant Librarian  
Ext. 5405 [Email](#)  
[Preparatory Program](#)  
[Deanship of Core Curriculum](#)

Ms. Sandra Keirse, MLIS  
Librarian  
Ext. 8557 [Email](#)  
[Preparatory Program](#)  
[Deanship of Core Curriculum](#)

Mr. Christopher Artuz, RL  
Assistant Librarian  
Ext. 9266 [Email](#)  
[College of Business and Administration](#)

Ms. Rahat Khan, MLIS  
Assistant Librarian  
Ext. 9269 [Email](#)  
[College of Business and Administration](#)

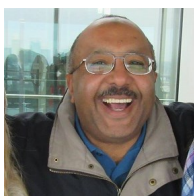
Mr. Furkan Yousaf, M.Phil.  
Assistant Librarian  
Ext. 9742 [Email](#)  
[College of Engineering](#)  
[College of Computer Engineering and Science](#)

Ms. Louise Manners, MALIS  
Librarian  
Ext. 9243 [Email](#)  
[College of Engineering](#)  
[College of Computer Engineering and Science](#)

Mr. Abdullah Smaeel  
Assistant Librarian  
Ext. 9273 [Email](#)  
[College of Sciences and Human Studies](#)  
[Graduate Degree Programs](#)

Ms. Elvira Zingapan, RL, MSLS  
Lead Librarian  
Ext. 9714 [Email](#)  
[College of Sciences and Human Studies](#)  
[Graduate Degree Programs](#)

## FAREWELL MR. MOHSEN FADLALLAH



**Mr. Mohsen Fadlallah** holds a Post Graduate Diploma in Information Systems Design from University of Westminster, United Kingdom. He joined the LRC staff in 2012 as Assistant Librarian. He was promoted to Librarian in December 2015. During his time at PMU he was well known for being extraordinarily helpful and for going the extra mile to assist faculty, staff and students. Mr. Fadlallah left PMU and the KSA in August 2016. He is now working in a special library in the UK.

## LIBRARY WELCOMES NEW STAFF MEMBERS



**Dr. Mohamed Abdulla** started work as a Research Librarian in the LRC at PMU in August. He was with us for a short while and was transferred to the Deanship of Research Development.

Dr. Mohammed holds a Doctor of Arts Degree in Information Science and Library Studies from the University of Khartoum, Sudan, which he earned in 2009. The subject of his dissertation was, 'Digital arts management in Sudan'. He has eighteen years of teaching and professional librarian experience in library and information education departments, in prestigious universities and consulting firms. He is a prolific speaker at conferences, including the Special Libraries Association Arabian Gulf Chapter annual conferences.



**Mr. Mumtaz Sajid** started work as Assistant Librarian in the LRC at PMU in November. His primary position involves the cataloguing of new books for the library. Mr. Sajid holds a Master's degree in Library and Information Science from the University of Karachi, Pakistan, earned in 2005. He has wide-ranging experience at library work, as academic librarian, media librarian and digital archivist. He has worked in acquisitions, technical processing, reference and research services, library systems and at an institutional repository.

Attending workshops and short courses on library operations and service technologies has kept him up-to-date with current technological developments.



**Mr. Furkan Yousaf** started work as Assistant Librarian in the LRC at PMU in October working primarily with acquisitions of new books. He holds a M.Phil degree from The Islamia University of Bahawalpur, Bahawalpur, Pakistan. In addition, he holds a Master's degree in Library and Information Science from The University of the Punjab, Lahore, Pakistan. He has six years of professional experience in Pakistan and in United Arab Emirates academic libraries. During that time he worked in the circulation department, in serials (periodicals) management and in the supervision of the university departmental libraries.



**Mr. Christopher Artuz** started work as Assistant Librarian in the LRC at PMU in December. He holds a Bachelor of Library and Information Science degree from the University of the Philippines in Manila, Philippines, graduating in 2003. He has worked in college and school libraries as Project Librarian, School Librarian as well as a College Librarian.

While he was studying for his Bachelor's degree, he was selected to pioneer a project from GMA network, one of the biggest TV networks in the Philippines. Immediately after graduation, he became part of the lead team for the school library automation or e-library project in Quezon City.

Mr. Artuz said, "Working at PMU, as assistant librarian, is a great opportunity for me to improve both my personal and professional capabilities".

# SURVEY OF USAGE OF SEARCH ENGINES AND OF SAUDI DIGITAL LIBRARY

Mohsen Fadlallah and Louise Manners

In order to understand the experience of usage of search engines and PMU Library electronic resources, which includes Saudi Digital Library (SDL), a survey was made of PMU undergraduate and postgraduate students, both male and female. The survey found that generally students disclose that they are using one search engine, Google Scholar, and not a mix of search engines, search engine aggregators and subject trees. The survey found that the usability of PMU Library electronic resources was perceived by 78% of respondents as good or excellent.

To collect the responses of students a two page printed questionnaire was used. The questionnaire was completed by 73 students between December 2015 and February 2016, 26 male and 46 female. There were 46 undergraduates, 23 postgraduates and four who did not disclose whether or not they were undergraduate or postgraduate. Some of the students only completed the first page of the questionnaire. The internet search engines, search engine aggregators and subject tree that the respondents reported that they used for internet searching are: Google Scholar (68); Yahoo.com (17); Ask.com (10); zoo.com, a former search engine aggregator which has become a general quiz website (5); DuckDuckGo (2), and Teoma (1). It is good practice to use several search engines and search engine aggregators to gain different results from the one search and a full spectrum of views on the subject one is researching. With regard to one's privacy it is good practice to use a search engine which does not track one's searches, such as DuckDuckGo.

Of 61 respondents to the question on using the SDL simple search facility, 35 students use the simple search facility and 26 students do not. Of 61 respondents to the question as to if it is easy to use the simple search facility, 48 students or 79% consider it easy to use the search facility and 13 students or 21% do not consider it easy to use the facility.

Of 63 respondents to the question on using the SDL advanced search options, 34 students or 54% replied that they use some of the advanced search options whilst 29 students or 46% said that they do not. Of 62 respondents to the question as to if it is easy to use the advanced search options, 40 students or 65% consider it easy to use the advanced search options while 22 students or 35% do not consider it easy using the facility. The replies to the question on how easy it is to search using the advanced search options give a glimpse into how the students cope with advanced searches including Boolean searching. Some of the databases have Boolean searching, some not.

The usability of PMU Library electronic resources was rated by 59 respondents at: Good 30 or 51%; Excellent 16 or 27%, and Poor 13 or 14%. The usability of PMU Library electronic resources was perceived by 78% of respondents as good or excellent.

Library staff wish to thank students who participated in the search engines and SDL survey.

# COLLEGE OF BUSINESS PRESENTATIONS IN THE LRC

Sandra Keirsey

The LRC was a center of a lot of activity in the last week of April and the first week of May 2016 focusing on the College of Business.

Dr. Beverly McNally and Mr. Nader Alyani collaborated to hold presentations from their Human Resource Management classes in the LRC Libraries.

Project themes worked in conjunction with the annual International Labor Organization Occupational Health and Safety Day on April 28<sup>th</sup>.

Mr. Nader's students presented their projects on April 27<sup>th</sup>, in the Male Library. In attendance were Dr. Rice and numerous male faculty.

Students taught by Dr. Beverley and Mr. Nader presented their projects on May 3<sup>rd</sup>, in the Female Library. In attendance were Dr. Wolfgang Hinck, Dean of COBA, Dr. Desmond Rice, Director of LRC, and Dr. Elizabeth Taylor, Associate Chair of COBA.

Topics included:

- Newly Graduate Female Unemployment in Saudi Arabia
- Child Labor
- Disability and Work
- Enhancing Safety and Health in Sadara
- Fire Safety
- Workplace Stress for Female Staff



## KING SALMAN INAUGURATES KING ABDULAZIZ CENTER FOR WORLD CULTURE

On 1<sup>st</sup> December 2016 the Custodian of the Two Holy Mosques, King Salman bin Abdulaziz Al Saud, officially visited Saudi Aramco headquarters to inaugurate the King Abdulaziz Center for World Culture and five oil and gas projects. The Center for World Culture combines an iconic architectural design with advanced technology and unique knowledge pathways with enhanced syllabi. It is anticipated that the Center for World Culture will stimulate creativity and cross-cultural engagement.

It is expected that the King Abdulaziz Center for World Culture will open to the general public during the second half of 2017.

King Salman inaugurates King Abdulaziz Center for World Culture, Saudi Aramco projects supporting Vision 2030, *Saudi Aramco Press Release*, 1<sup>st</sup> December 2016



Photograph: King Abdulaziz Center for World Culture, Snøhetta, 2008.

## HISTORIC LIBRARY IN FEZ, MOROCCO, IS BEING RESTORED

Al Quaraouiyine, a mosque with a school or madrasa, was founded in 859 by Fatima al-Fihri, the daughter of wealthy merchant Mohammed Al-Fihri in Fez, in present day Morocco. It was named after Kairouan, her family's original home city. The Al-Fihri family had migrated from Kairouan in present day Tunisia at the start of the 9<sup>th</sup> century. Al Quaraouiyine was integrated into the French protectorate of Morocco state education system in 1943. It gained university status in 1963 after Morocco had gained independence from France.

The users of the library were at first male Muslim scholars. In the 1940s the library was extended and non-Muslims were permitted entry.

The collection includes a ninth century Quran and an original manuscript of the *Mukkadimah* by Ibn Khaldun. The preservation and digitization of more than 4,000 manuscripts in the library is an on-going project, in association with the Institute of Computational Linguistics in Italy. About one fifth of the manuscripts has been digitized so far.

The library restoration is being supervised by the firm of Canadian-Moroccan architect Aziza Chaouni. The restoration includes a new sewerage and underground canal system. King Mohammed VI of Morocco will re-open the library when the restoration has been finished, probably in 2017.



Some commentators have claimed that the Al-Quaraouiyine library is the world's earliest library in continuous use. That is more likely to be the library at Saint Catherine's monastery at Mount Sinai, on the Sinai Peninsula, Egypt, founded mid-sixth century.

Sources: Oldest library in the world renovated, digitized, *The History Blog*, 27th October 2016

World's oldest library re-opens in Fez: "You can hurt us, but you can't hurt the books", *The Guardian*, 19<sup>th</sup> September 2016

Photograph: Al Quaraouiyine library by Aziza Chaouni

# What's New!

## ONLINE BOOKING OF STUDY ROOMS

The LRC Library online booking system went into operation on 7<sup>th</sup> December. Students log on using their ID numbers. Students may reserve a study room for up to two hours per day and three or fewer days in advance.

## STUDY ROOMS

There are now eight study rooms on the male side and eight study rooms on the female side. The study rooms are all newly decorated and have writeable walls and writeable table tops. On the female side a ninth room is available for meetings between male deans/chairs and female students.

### Reserving Library Materials

| Item    | From | Until    | Reserve |
|---------|------|----------|---------|
| Journal | 1    | 10/10/17 | 1       |
| Book    | 1    | 10/10/17 | 1       |
| Book    | 1    | 10/10/17 | 1       |
| Book    | 1    | 10/10/17 | 1       |

### Library Instruction

The PMU Library is committed to helping students, faculty, and staff make full use of available information resources. Instruction on locating library information, searching the online public access catalog, using the library loan policy, working databases, and other services is available to individuals, small groups, or classes. Faculty interested in classroom instruction should contact the Main Library reference desk at least 4 hours in advance. All requests for instruction are available for female students, faculty and staff at the Information Library Services located in the female library. Please contact the female reference desk to make an appointment.

### Study Rooms

Study rooms are available for group study. A limited number of seats are available in study rooms. Please leave the study rooms as you find them.

### Library Services

The library is open from 8:00 a.m. to 8:00 p.m. on Monday through Thursday. Hours change from 8:00 a.m. to 6:00 p.m. on Friday and Saturday. For more information on the library web page: [http://www.pmu.edu.sa/academic\\_services\\_library](http://www.pmu.edu.sa/academic_services_library)  
Library Services, 2016  
General Hours: 8:00 a.m. to 8:00 p.m. Monday through Thursday, 8:00 a.m. to 6:00 p.m. Friday and Saturday. Contact Information: Director: OBE: Fax: 9727-849 9724. Male Reference Desk: Fax: 9727-849 9726. Female Reference Desk: Fax: 9727-849 9728. Mailing Address: PMU Library, PO Box 486, Al-Khobar 31232, Kingdom of Saudi Arabia. [http://www.pmu.edu.sa/academic\\_services\\_library](http://www.pmu.edu.sa/academic_services_library)  
LRC Library 2016



## LATEST PUBLICATIONS

Two new library brochures “Guide to the Library” and “Databases Guide” are available from the reference desk.

### EJOURNAL DATABASES

IEEE Xplore Digital Library – IEEE Xplore provides full access to more than 10 million full-text documents from some of the world's most highly cited publications in electrical engineering, computer science and electronics.

MathSciNet – an electronic publication platform for the mathematical and scientific literature. It provides full-text access to millions of scientific documents from journals, books, notes, preprints and reference works.

Web of Science – Access to the world's leading scholarly literature in the sciences, social sciences, arts, and humanities and master knowledge of international conferences, journals, seminars, colloquia, workshops, and congresses.

World Library Chemistry – The ILLC is the largest repository in Europe for publishing the chemical sciences. It provides full-text access to millions of scientific documents from journals, books, preprints, notes, proceedings, conference papers and the proceedings of chemistry conferences.

### EJOURNAL DATABASES

Sage-ONLINE Publications is an independent international publisher of journals, books, and reference works.

Springer – Springer Link provides full-text access to millions of scientific documents from journals, books, notes, preprints and reference works.

Web of Science – Access to the world's leading scholarly literature in the sciences, social sciences, arts, and humanities and master knowledge of international conferences, journals, seminars, colloquia, workshops, and congresses.

PMU Library staff can help you use these databases and the most from them. We offer user training and assistance. If you need further information, please contact the reference desk at the main library. Email: [library@pmu.edu.sa](mailto:library@pmu.edu.sa) or [reference@pmu.edu.sa](mailto:reference@pmu.edu.sa) or [help@pmu.edu.sa](mailto:help@pmu.edu.sa)



## CHECK OUT THE NEW LIBRARY FAQ'S

We have made it easy to find answers you need!

The screenshot shows the PMU Library website interface. At the top, there is a navigation bar with links for Discover PMU, Our People, International, Contact Info, and a search bar. Below the navigation bar, there are social media icons for Twitter, Facebook, Google+, YouTube, and LinkedIn. The main content area features a sidebar with links for About Us, Mission Statement, FAQ, Library Management System (LMS), and Explore PMU. The main content area displays the FAQ section with the following questions and answers:

- When is the PMU Library Building Open?**  
The Main Library is open from 8:00 a.m. until 8:00 p.m. Sunday through Wednesday and 8:00 a.m. until 6:00 p.m. on Thursday. The Female Library is open from 8:00 a.m. until 6:00 p.m. Sunday through Wednesday and 8:00 a.m. until 4:00 p.m. on Thursday. Both Libraries are closed on Friday and Saturday. Hours for both Libraries are subject to change during registration, final exams, mid-year breaks or during unforeseen emergencies.
- Is the PMU Library open in the week-ends?**  
Currently the Library is not open in the week-ends.
- How can I access our e-resources off-campus?**  
Go to [Home Page](#) Hover Resources and click e-resources. When prompted, enter User ID and Password (Your user ID and Password is the same one you use to access your PMU web mail).
- Can I book group study room online in advance?**  
Yes. Reservations may be made online at [studyroom.pmu.edu.sa](http://studyroom.pmu.edu.sa) for up to three days in advance. Students must log in with a valid PMU ID and (pmu54321) password.

### The Editorial Board

Editor In Chief Dr. Desmond V. Rice

Contributors Library Staff

Library Newsletter Information

The PMU Library Newsletter is published once a semester and is not published during the summer. The Library Newsletter contains articles written by the library staff to educate the PMU community about the library, library-related issues, and library services.

Please email any comments or suggestions to Elvira Zingapan at [ezingapan@pmu.edu.sa](mailto:ezingapan@pmu.edu.sa) ext. 9714